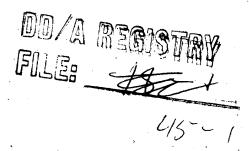
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Services Administration

Washington, DC 20405

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January 28, 1985

Dear Colleague:

The current emphasis on more effective use of the Government's shrinking budget, dramatically increases the importance of interagency communication in providing quality goods and services in a timely and economical manner.

In October, 1984, the General Services Administration (GSA) hosted a "Partnership in Administration" conference in Leesburg, Virginia. The participants were both GSA officials and representatives from over 55 Federal agencies. The conference was designed to identify and better understand customer agency needs and concerns with GSA policies and procedures. We also set out to establish a continuing communications mechanism and build a foundation for an improved partnership in the future.

Enclosed for your information is a copy of the "Conference Proceedings." This booklet summarizes presentations by the major speakers, the jointly-conducted workshops by GSA and the customer agencies, and the specific commitments made by GSA to improve service delivery.

Sincerely,

T. TOM CATLIN

Director, Office of

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Program Control

Enclosure

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October 10-12, 1984
Leesburg, Virginia
U.S. General Services Administration